



State of Wisconsin

Mailing Date: MM/DD/CCYY

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<RECP\_NAME>  
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<RECP\_CITY> <RECP\_ST> <RECP\_ZIP>

## Important Change - Please Read -

Dear <Casehead>

Beginning January 3, 2012, you have a new number to call for FoodShare, health care (Medicaid, BadgerCare Plus and Family Planning Only Services) and Caretaker Supplement benefits.

Toll-Free Phone Number: **1-888-794-5722** (effective January 3, 2012)

Fax all Proof/Verification to: 1-855-293-1822

This new number is for the **Northern IM Consortium**.

The State of Wisconsin is changing how it handles FoodShare, health care and Caretaker Supplement cases by merging agencies/counties into groups called consortia. The goal of this change is to improve customer service and better manage enrollment services.

You can use the toll-free number above to report changes or get information about your benefits. You may also go to [access.wi.gov](http://access.wi.gov) for benefit information and report changes.

**You do not need to contact your new consortium because of this letter. This change will not affect your enrollment or benefits.** W-2 cash assistance benefits are not affected by this change; you will continue to go to your W-2 worker that you have now.

When you send proof for enrollment or other information, make sure to include your Document Tracking Sheet. If you do not have a Document Tracking Sheet, write your name and case number or application tracking number on the documents you are sending.

For more information about your new consortium, see the back of this letter. You may also go to [dhs.wi.gov/em/IMR/index.htm](http://dhs.wi.gov/em/IMR/index.htm).

**English** — For help to translate or understand this, please call 1-800-362-3002 (TTY).  
**Spanish** — Si necesita ayuda para traducir o entender este texto, por favor llame al teléfono 1-800-362-3002 (V/TTY).  
**Russian** — Если вам не всё понятно в этом документе, позвоните по телефону 1-800-362-3002 (V/TTY).  
**Hmong** — Yog xav tau kev pab txhais cov ntaub ntawv no kom koj totaub, hu rau 1-800-362-3002 (V/TTY).  
**Laotian** — ເພື່ອຊ່ວຍໃນການແປ ຫລື ເຂົ້າໃຈເນື້ອຫາໃນນີ້, ກະຊວງ ໂທລະສັບຫາ 1-800-362-3002 (V/TTY).

# Northern Income Maintenance Consortium

Includes: Ashland, Bayfield, Florence, Forest,  
Iron, Lincoln, Price, Rusk, Sawyer, Taylor, Vilas and Wood Counties

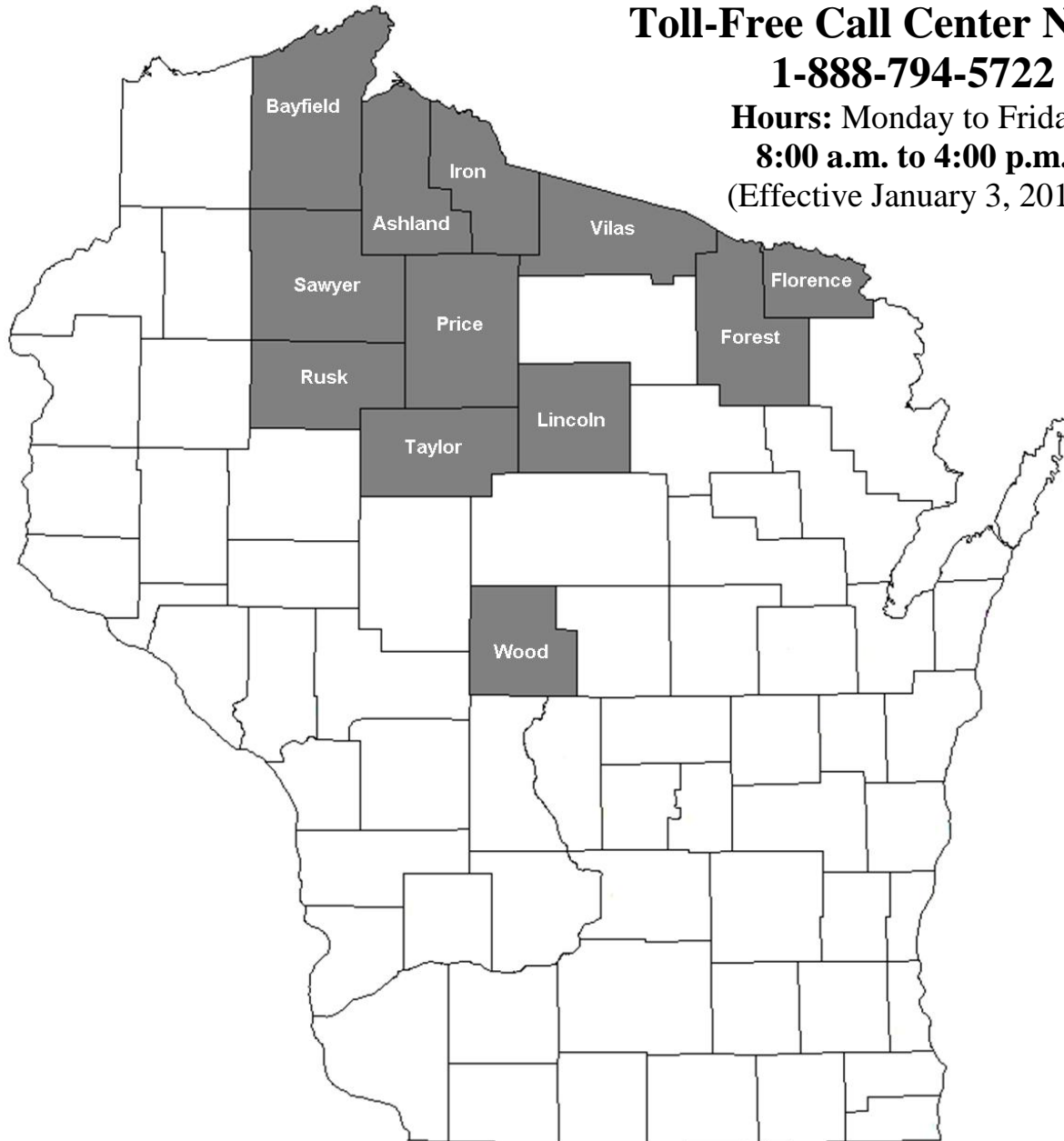
## Toll-Free Call Center Number

**1-888-794-5722**

**Hours: Monday to Friday.**

**8:00 a.m. to 4:00 p.m.**

**(Effective January 3, 2012)**



Call your consortium at the phone number above to:

- Apply for benefits
- Report changes
- Get information about your benefits
- Find the location and hours of an office near you.

You can fax proof or other information to 1-855-293-1822 (toll-free).

You can also go to [access.wi.gov](http://access.wi.gov) to check on your benefits, make changes or submit proof.